

Report Date: 4/23/2019

# CT BNL Weekly Status Report | Individuals

BNL Activity	Statewide	Central	Eastern	Fairfield	Greater Hartford	Greater New Haven	MMW	Waterbury/Litchfield
a # Active on BNL	1,842 clients	119 clients	242 clients	431 clients	448 clients	286 clients	91 clients	225 clients
b # Added in past 7 days	57 clients	2 clients	8 clients	15 clients	18 clients	10 clients	3 clients	1 clients
c Avg # days Active on BNL	171 days	192 days	105 days	172 days	210 days	143 days	158 days	193 days
d Median # days Active on BNL	111 days	104 days	71 days	141 days	148 days	91 days	100 days	116 days
e Max # days Active on BNL	1,490 days	1,272 days	1,490 days	839 days	1,272 days	855 days	888 days	1,110 days
f Unverified CH Statuses	102 6%	5 4%	18 7%	8 2%	40 9%	22 8%	6 7%	3 1%
g Unknown/Blank	56 3%	4 3%	15 6%	8 2%	5 1%	16 6%	6 7%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+								
h Potentially Chronic	46 2%	1 1%	3 1%	- 0%	35 8%	6 2%	- 0%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+								
i Potentially Chronic & Matched	3 7%	1 100%	1 33%	- -	1 3%	- 0%	- -	- 0%
j Might be Chronic Next 3 Months	13 28%	- 0%	2 67%	- -	7 20%	3 50%	- -	1 100%
*k Avg # days Unknown/Blank	62 days	334 days	109 days	4 days	1 days	22 days	8 days	20 days
k Avg # days Unverified CH Status	176 days	286 days	98 days	4 days	302 days	72 days	8 days	332 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days								
l Median # days Unverified CH	33 days	47 days	13 days	4 days	376 days	8 days	7 days	33 days
m Max # days Unverified CH Status	1,490 days	1,272 days	1,490 days	6 days	645 days	676 days	12 days	957 days
n Verified CH Statuses	1,726 94%	113 95%	223 92%	421 98%	404 90%	262 92%	84 92%	219 97%
o Chronic (Verified)	155 8%	2 2%	11 5%	45 10%	43 10%	36 13%	4 4%	14 6%
p Chronic (Verified) & Matched	119 77%	2 100%	10 91%	45 100%	20 47%	31 86%	4 100%	7 50%
q Chronic (Verified) & Not Matched	36 23%	- 0%	1 9%	- 0%	23 53%	5 14%	- 0%	7 50%
r Chronic (Verified) for 91+ days	59 38%	1 50%	7 64%	9 20%	17 40%	19 53%	1 25%	5 36%
s Avg # days Chronic (Verified)	82 days	90 days	130 days	39 days	95 days	97 days	92 days	97 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days								
t Median # days Chronic (Verified)	60 days	90 days	141 days	22 days	76 days	97 days	70 days	60 days
u Max # days Chronic (Verified)	363 days	103 days	276 days	333 days	313 days	263 days	186 days	363 days
v Not Chronic (Verified)	1,571 85%	111 93%	212 88%	376 87%	361 81%	226 79%	80 88%	205 91%
w Not Chronic (Verified) & Matched	190 12%	26 23%	50 24%	22 6%	30 8%	31 14%	10 13%	21 10%
x Might be Chronic Next 3 Months	68 4%	3 3%	18 8%	- 0%	9 2%	27 12%	- 0%	11 5%
y Refuses CAN Assistance	14 1%	1 1%	1 0%	2 0%	4 1%	2 1%	1 1%	3 1%
z Chronic (Verified) Refusers	3 0%	- 0%	- 0%	- 0%	2 0%	1 0%	- 0%	- 0%
aa Potentially Chronic Refusers	1 0%	- 0%	- 0%	- 0%	1 0%	- 0%	- 0%	- 0%
ab Not Chronic (Verified) Refusers	10 1%	1 1%	1 0%	2 0%	1 0%	1 0%	1 1%	3 1%
ac Unknown/Blank Refusers	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%

## Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

## The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

### *(1) BNL Activity [blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

### *(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

### *(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

### *(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

## The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

**Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status

**Potentially Chronic CH Status** -Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status

**Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.

**Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

## Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

**Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as “Potentially Chronic” or who have an Unknown/Blank CH Status**

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

**Goal 4 – House Chronic (Verified) clients within an average of 90 days**

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov)) / 860-416-0552)**